

博彩行業對博彩從業員的影響—以澳門博彩從業員為例

## The influence that Gaming industry bring to casino worker- Examples of Casino Worker In Macau

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### 摘要

澳門 — 由一個寂寂無名的小城市，如今變成國際響乎盛名的賭城。一個小小的城市經歷了很多鉅大的改變才能變成今天的《東方拉斯維加斯》。但在這個五光十色的繁榮背後又有誰會記得 24 小時不間斷地提供服務的博彩從業員們？博彩從業員一直扮演著一個微小而又關鍵的角色，因為他們是最直接面對客人的服務人員，同時也背負著賭場的聲譽。本論文就是由博彩從業員入職、培訓、工作、福利和資源等等各方面去了解這個重要角色。筆者在這篇論文就是要研究在從事博彩產業的勞動階層，他們在過著怎樣的生活。

### Abstract

Macau — a little unknown city , become an international famous city . Now this city is calling“ Las Vegas of the Orient. ” In the process , the little city has a lot of changes. Behind the prosperity surface, who will remember the casino worker that services us twenty-four hours? Casino workers play an important role not only for meeting the needs of guests, but also represent a casino’s imaginations. This study explores the labour processes of casino workers, including. they have been employed of casino, training, working, welfare, resources. By exposing their everyday live, this study tells us how Macau’s economy is built on anonymous labours.

關鍵字：賭場、博彩從業員、價格觀、青少年